

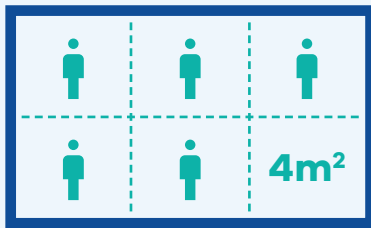
RETURN TO BUSINESS

Retail

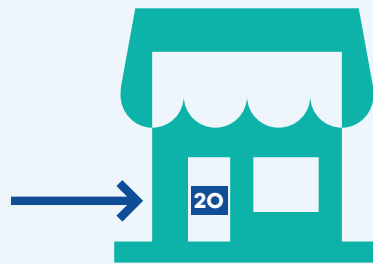


Requirements for reopening

Maintain a maximum occupancy of no more than 1 customer for every 4 square metres of floorspace



Display signage at front of store indicating maximum capacity



Regularly clean and disinfect frequently touched surfaces



Use barriers, floor markings and signage to encourage customers to keep 1.5m apart

Keeping your workplace safe

- ✓ Stay home if you or someone in your household is unwell
- ✓ If you have **symptoms of coronavirus (COVID-19)**, even if they are mild, you should **get tested**
- ✓ Stay safe by washing your hands
- ✓ Encourage customers to stay 1.5 metres apart by using barriers, floor markings and signage
- ✓ Provide hand sanitiser in clearly accessible locations
- ✓ Regularly and thoroughly clean and disinfect your premises
- ✓ Encourage customers to pay with by card or contactless payment
- ✓ Collect contact details from customers who stay longer than 15 minutes for rapid contact tracing
- ✓ Display signage on good hygiene practices and physical distancing
- ✓ Have response plans in place in case of a confirmed case of coronavirus (COVID-19)
- ✓ Staff have the right to refuse entry or ask customers to leave if they breach restrictions
- ✓ Encourage staff to complete the **Staff Coronavirus (COVID-19) Health Questionnaire** before each shift

More information

For more information on the Victorian Government's coronavirus (COVID-19) guidelines for retail stores, visit: www.dhhs.vic.gov.au/shopping-and-retail-restrictions-covid-19

If you have questions about reopening, you can contact Business Victoria on 13 22 15. For help from an interpreter, call TIS National on 13 14 50 and ask for the Business Victoria hotline.

For more coronavirus (COVID-19) resources, visit dhhs.vic.gov.au/coronavirus