

# RETURN TO BUSINESS

## Accommodation providers



### Requirements for reopening

Accommodation providers can operate, including camping grounds, caravan parks, hotels, hostels and private holiday rentals	Consider conducting temperature testing of guests on arrival	Shared bathroom and cooking facilities may now open  Swimming pools may be used but spas and saunas remain closed
Clean and disinfect all surfaces between bookings 	Up to 20 guests allowed per booking 	
No limit on length of stays		
Keep records of guests for rapid contact tracing		

### Keeping your premises safe

- ✓ Stay home if you or someone in your household is unwell
- ✓ Ask guests to undertake a **symptom self-assessment** before leaving home
- ✓ If you have **symptoms** of coronavirus (COVID-19), even if they are mild, you should **get tested**
- ✓ Stay safe by washing your hands and ensure visitors stay 1.5 metres apart
- ✓ Provide hand sanitiser in clearly accessible locations
- ✓ Regularly and thoroughly clean and disinfect your premises, especially communal areas
- ✓ Limit contact between guests in foyers and communal facilities
- ✓ Collect contact details from guests for rapid contact tracing
- ✓ Display signage on good hygiene practices and physical distancing
- ✓ Have response plans in place in case of a confirmed case of coronavirus (COVID-19)
- ✓ Staff have the right to refuse entry or ask guests to leave if they breach restrictions
- ✓ Provide staff access to the **Tourism Guidelines for coronavirus (COVID-19)**
- ✓ Encourage staff to complete the **Staff Coronavirus (COVID-19) Health Questionnaire** before each shift

### More information

For more information on the Victorian Government's coronavirus (COVID-19) guidelines for tourism industry, visit: [business.vic.gov.au/tourismguidelines](https://business.vic.gov.au/tourismguidelines)

If you have questions about reopening, you can contact Business Victoria on 13 22 15. For help from an interpreter, call TIS National on 13 14 50 and ask for the Business Victoria hotline.

For more coronavirus (COVID-19) resources, visit [dhhs.vic.gov.au/coronavirus](https://dhhs.vic.gov.au/coronavirus)